



**JOINT CUSTOMS MIDDLE MANAGEMENT PROGRAMME
(JCMMP)
15th to 18th August 2016
Singapore Customs Academy
Singapore**

TIME	PROGRAMME
<u>Sunday, 14 Aug 2016</u>	
	Arrival of Delegates and Check-in at Hotel
<u>Monday, 15 Aug 2016</u>	
08:30 – 09:00	Registration at Singapore Customs Academy
09:00 – 09:30	Opening Remarks by Karen Lim, Chief Human Resource Officer, Singapore Customs
09:30 – 09:45	Group Photo 1
09:45 – 10:15	Tea Break
DIGITAL CUSTOMS	
10:15 – 10:30	DIGITAL CUSTOMS - WCO's Theme for 2016 <i>Speaker : Singapore Customs</i>
10:30 – 11:00	The Use of ICT to Facilitate Trade <i>Speaker : Sahril Bin Mahmood</i> <i>Singapore Customs</i>
11:00 – 12:00	Development of U-Customs <i>Speaker : Hj. Ismail Bin Rahman</i> <i>Royal Malaysian Customs Department</i>
12:00 – 13:30	Luncheon

PROCEDURES & FACILITATION

13:30 – 14:15	Trade Facilitation Initiatives <i>Speaker : Royal Customs and Excise Department, Brunei Darussalam</i>
14:15 – 15:00	Trade Facilitation Initiatives <i>Speaker : Gusmiadirrahman Directorate General of Customs and Excise, Indonesia</i>
15:00 – 15:30	Tea Break
15:30 – 17:00	Pushing Boundaries <i>Guest Speaker : Rick Lighthart, Customs Attaché, Embassy of the Kingdom of the Netherlands Customs Administration of the Netherlands</i>
18:00 – 20:00	Welcome Dinner for Participants with the Director-General of Singapore Customs <i>Venue: 17th floor, Function Room 1, Jurong East Mall [JEM]</i>

Tuesday, 16 Aug 2016

ENFORCEMENT & COMPLIANCE

09:00 – 10:15	Customs Enforcement Strategy <i>Speaker : Royal Customs and Excise Department, Brunei Darussalam</i>
10:15 – 10:45	Tea Break
10:45 – 12:00	Customs Enforcement Strategy <i>Speaker : Duki Rusnadi Directorate General of Customs and Excise, Indonesia</i>
12:00 – 13:15	Luncheon
13:15 – 16:00	Study Visit to Pasir Panjang Export Inspection Station (PPEIS) to observe clearance of export containers <i>Venue: Pasir Panjang Export Inspection Station</i>
18:00 – 19:00	Social Programme – DUCKtour

Wednesday, 17 Aug 2016

ISSUES OF INTEREST

09:00 – 10:15	Singapore's Experience on Rules of Origin <i>Speaker : Garry Pang</i> <i>Singapore Customs</i>
10:15 – 10:45	Tea Break
10:45 – 12:00	The Challenges on Implementation of Goods and Services Tax (GST) <i>Speaker : Lau Thye Mun</i> <i>Royal Malaysian Customs Department</i>
12:00 – 13:15	Luncheon
13:15 – 16:00	Study Visit to Changi Airport to observe e-payment kiosk, e-Tourist Refund and Customs Mobile App <i>Venue: Changi Airport Terminal 2</i>
18:30 – 20:30	Welcome Dinner for Heads of Customs Administrations (Venue to be confirmed)
<u>Thursday, 18 Aug 2016</u>	
09:30 – 10:30	Fireside Chat with Heads of Customs Administrations <i>Venue : Quad 1, Village Hotel Changi</i>
10:30 – 11:00	Tea Break
11:00 – 11:15	Presentation of Certificates by Heads of Customs Administrations
11:15 – 11:45	Closing Remarks by Heads of Customs Administrations <ul style="list-style-type: none"> • Mr Mohammad Nizam Bin Haji Ismi, Acting Controller, Royal Customs and Excise Department of Brunei Darussalam • Dato' Sri Khazali Bin Haji Ahmad, Director General, Royal Malaysian Customs Department • Mr Ho Chee Pong, Director-General, Singapore Customs • Mr Heru Pambudi, Director-General, Directorate General of Customs and Excise, Ministry of Finance of the Republic of Indonesia
11:45 – 12:00	Signing of Joint Statement
12:00 – 12:15	Group Photo 2
12:15 – 14:00	Closing Luncheon for Participants with Heads of Customs Administrations

	<i>Venue : 1st floor, Village Hotel Changi</i>
14:00 – 17:00	Joint Customs Games <i>Venue : 3rd floor, Resort Bowl, CSC @Changi</i>
19:00 – 21:00	Farewell Dinner for Heads of Customs Administrations (Venue to be confirmed)
<u>Friday, 19 Aug 2016</u>	
	Departure of Delegates